

Appendix D: Qualitative Productivity Tool Example

Save to myBoK

Productivity expectations can be both qualitative and quantitative. Qualitative productivity is measuring the quality of the work being performed. This is typically measured by performing audits of the CDI professional's work and then assigning a numeric value so it can be measured (see example below). Quantitative is the productivity that can be measured numerically, such as the query rate and response rate.

Measure	Score Descriptions			Score
Health record review	> 3 missed query opportunities= Score of 1	1-2 missed query opportunities= Score of 2	0 missed query opportunities= Score of 3	
Query Compliance	> 3 query non-compliant findings= Score of 1	1-2 query non-compliant findings= Score of 2	0 query non-compliant findings= Score of 3	
Policies and Procedures	> 3 Incidents of not following the CDI Policies and Procedures = Score of 1	1-2 Incidents of not following the CDI Policies and Procedures = Score of 1	0 Incidents of not following the CDI Policies and Procedures = Score of 1	
Total Score				

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